

In the claims:

This listing of claims will replace all prior versions, and listings, of claims in the application.

1. (Previously Presented) A communication services system operable with a plurality of human interpreters on a computer network having a provider computer, at least one user computer, and a plurality of interpreter computers, each interpreter computer having a manual input/output device for manual operation by a respective one of the human interpreters, wherein the at least one user computer is accessible by a first user and a second user, the first user and second user requiring at least one of the human interpreters to facilitate communication with each other, comprising:

means for receiving and transmitting information between the provider computer and the at least one user computer, the information relating to a request for interpretive services; and

means for communication on the communication network with a human interpreter on at least one of the plurality of interpreter computers via the provider computer to request interpretation services for interpreting communications between the first user and the second user.

2. (Previously Presented) A communication services system as claimed in claim 1, wherein the at least one user computer comprises a plurality of user computers, each of the plurality of user computers having means for receiving and transmitting information between the provider computer and each other one of the plurality of user computers, wherein each of the plurality of user computers is in electronic communication with each other and with the provider computer.

3. (Currently Amended) A communication services system as claimed in claim 2, wherein the plurality of user computers comprise a first user computer and a second user computer, wherein the first user computer and second user computer are contained within a single housing, the housing having a first side and a second side, the first user computer having a

first means for manual input/output of audio and visual information, wherein the first means for manual input/output of the audio and visual information for the first user computer resides on the first side of the housing and wherein the second user computer having a second means for manual input/output of audio and visual information, wherein the second means for manual input/output of the audio and visual information for the second user computer resides on the second side of the housing, and wherein the system is configured to allow the first user to access the first user computer to receive or transmit information between the provider computer and the first user computer at the same time that the second user is able to access the second user computer to receive or transmit information between the provider computer and the first user computer.

4. - 12. (Canceled)

13. (Currently Amended) A communication services system as claimed in claim 30 1, wherein the at least one user computer comprises a user computer that comprises a housing, the housing having a first side and a second side, and the user computer further comprising comprises a first display means and a first input means for audio and visual information, the first display means and first input means residing on the first side of the housing, and a second display means and a second input means for audio and visual information, the second display means and a second input means residing on the second side of the housing, and wherein the system is configured to allow the first user to access the first side of the housing of the user computer and the second user to access the second side of the housing of the user computer, to receive and transmit information between the provide computer and the user computer.

14. (Previously Presented) A communication services system as claimed in claim 1, wherein at least one of either the provider computer, the at least one user computer, or interpreter computer comprises a hand-held device.

15. (Previously Presented) A communication services system as claimed in claim 14, the at least one of either provider computer user computer, or interpreter computer being selected

from the group consisting of portable telephones, personal appointment managers, a Palm Pilot, and a personal communication device.

16. (Withdrawn) A communication services system as claimed in claim 4, wherein at least one of the provider computer and the user computer comprises a hand-held device.

17. (Withdrawn) A communication services system as claimed in claim 16, the provider computer and user computer being selected from the group consisting of portable telephones, personal appointment managers, a Palm Pilot, and a personal communication device.

18. (Previously Presented) A communication services system as claimed in claim 2, wherein the user computers each comprise a hand-held device.

19. - 21. (Canceled)

22. (Previously Presented) A method for providing communication services on a computer network, the communication services being operable with a plurality of human interpreters, having a provider computer and a user computer, wherein each of the plurality of human interpreters has a predefined set of service criteria, the method comprising:

receiving a request for communication services on the provider computer from a first user via the user computer, the first user requiring at least one of the plurality of human interpreters to facilitate communication with a second user, the request for communication services including user-selected service criteria;

comparing, on the provider computer, user-selected service criteria with the predefined set of service criterion of the one of the plurality of human interpreters to determine a degree of match;

selecting one of the plurality of human interpreters from the degree of match;

transmitting, from the user computer, information to be interpreted to the selected human interpreter; and

receiving, on the user computer, a response from the selected human interpreter, wherein

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the response is manually input by the selected human interpreter and corresponds to a interpretation of the transmitted information from the user computer.

23. (Previously Presented) A communication system as claimed in claim 22, wherein the wireless device is selected from the group consisting of a cellular telephone, a handheld device, wireless laptop, or Palm Pilot.

24. (Previously Presented) A method as claimed in claim 22, further comprising producing a recordation of the communication service provided by the selected human interpreter.

25. (Previously Presented) A method as claimed in claim 22, wherein an image of at least one of the first user or second user is transmitted to the at least one of the plurality of human interpreters and an image of the selected human interpreter is transmitted to the user computer, further comprising digitally modifying for transmission on the computer network the image of at least one of the first user, the second user, or the selected human interpreter.

26. (Previously Presented) A method as claimed in claim 22, further comprising transmitting the request for communication services to available human interpreters of the plurality of human interpreters.

27. - 37. (Canceled)

38. (Previously Presented) A communication services system operable with a plurality of interpreters on a computer network having a provider computer, and a plurality of interpreter computers, wherein the at least one interpreter to facilitate communication between a first user and a second user, comprising:

at least one user computer configured to receive and transmit information from and to the provider computer, the information relating to a request for interpretive services for interpreting

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communications between the first user and the second user, the at least one user computer further configured to receive interpretation services from a selected one of the interpreter computers that is selected based on the information;

the at least one user computer comprising a housing having a first side and a second side, at least one first manual input device and first display device configured to allow the first user to input and output audio and visual information wherein the at least one first manual input device and first display device resides on the first side of the housing, at least one second manual input device and second display device configured to allow the second user to input and output audio and visual information wherein the at least one second manual input device and second display device resides on the second side of the housing;

wherein the first and second manual input devices and first and second display devices are arranged on the housing to allow the first user to access the at least one first manual input device and first display device at the same time that the second user is able to access the at least one second manual input device and second display device.

39. (Previously Presented) A communication services system as claimed in claim 38, the at least one user computer being selected from the group consisting of portable telephones, personal appointment managers, a Palm Pilot, and a personal communication device.

40. (Previously Presented) A communication services system as claimed in claim 38, wherein the at least one user computer comprises a portable, hand-held device.